



## TDEC's Solid and Hazardous Waste Program Update

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Department of Environment and Conservation

## DSWM Changes Occurring, Primarily Driven By:

- Direction Provided by Governor Haslam
- Changes in State Law
- Change in Division Director

# The Governor Has Directed TDEC to Perform More Like a Business

- Customer-Focused Organization
- LEAN Initiatives (Faster, Better, Cheaper)
- Process Improvements (Change Process Where Required)
- Note that EPA Requirements and Existing Legislation Limit Changes That Can Be Made

# Division Director Change Issues

- Apply Private Sector Processes (Where Appropriate)
- Customer Focus is **CRITICAL!**
- Improve Internal Processes Important to Support Staff Supporting Customers
  - Job Status Tracking (That Which is Measured is Improved)
  - Financial Accountability
  - Investment to Improve Employee Productivity

# Status of Existing Organization

- Current Staff is Well Experienced and Motivated
- Current Staff is Very Customer Oriented
- Internal Processes and Equipment Impede Staff Achieving Customer Satisfaction, Reduce Productivity, and Cause Employee Frustration

# Internal Changes to Improve Operational Effectiveness (Shouldn't Be Noticed Externally)

- Re-Organize Reporting to Improve Operational Efficiencies
  - ▣ Elimination of Single Direct Reports (driven by pay differentials)
- Re-Working of the Financial Tracking System
  - ▣ Too Much Detail in Some Cost Tracking
  - ▣ Too Little Detail in Others
  - ▣ No Formal Procedures for Budget Tracking
- Report Status Tracking Spreadsheets, Managed By Deputy Director

# Changes to Improve Customer Focus

- Consequences to Late Inspection Report Issuance (Changes the way we accommodate EPA)
- Improved Relationships with External Affairs Personnel (Improved Communication)
- Time Tracking of Permit Issuance
  - ▣ Will identify issues (and process improvements) for TDEC problems
  - ▣ Will inform permittees of their issues (and expect improvements on their part)
- Managerial Emphasis on Customers
  - ▣ Call me with issues!
  - ▣ I intend to be out meeting with permit holders, citizen's groups, mayors, and other stakeholders

# Increased Focus on Sustainability

## Changes/Improvements to Include:

- Tire Program Changes (reduce payment times, more quickly return unspent grant money, etc.)
- Push Programs to Improve Rates of Capture of Recyclables (create feedstock for industry)
- Identify/Recruit Facilities to Use or Process Recycled Materials



# Increased Emphasis on Enforcement Actions

- Many folks breaking the rules!
  - ▣ Bad for the environment
  - ▣ Unfair to those playing by the rules
  - ▣ Looking to get support from stakeholders

# Upcoming Solid Waste Program Changes

## □ RULE UPDATES

- Special Waste Rule revisions have been drafted
- New Rule for Local Approval ( Jackson Law) to become effective on March 18, 2013
- Currently Evaluating Compost Rules (Using NC as our model)
- Currently Evaluating Financial Assurance for Transfer Stations which store waste

# Upcoming Solid Waste Program Changes

- FUTURE PROGRAM ISSUES
  - Post –Post Closure ( What to do after the 30 year post closure period)
  - Permit updates (Since TN landfill permits do not expire, a periodic review of financial assurance and certain engineering issues would be beneficial)

# Updates on Hazardous Waste Program

## Recently Completed Items

- Renumbering of Regulations

## Upcoming Items

- Revised Definition of Solid Waste is expected from EPA this year
- Solvent Wipe Rules expected this year
- Coal Combustion Residuals Rules expected later this year or (more likely) in 2014 – likely will go Subtitle D
- Rule Changes on a Series of Minor Issues (leather clothing, inspection standards, records retention, etc.)